

Connections Newsletter



**MLS Now champions a
cooperative and
collaborative
real estate experience
by focusing on
Data and Solutions
with Expertise**

What to expect:

- **Executive Article**
- **Year in Review**
- **Staff Spotlight**
- **Stats Highlight**
- **Transparency
Breakdown**
- **Training Class
Schedule**
- **Vendor Updates**
- **New Agent Welcome**

Quarter 1: January - March 2024

MLS Now Membership Survey Results!

Dean Klunzinger, Education & Customer Service Manager

Executive Report - Page 1



Results from our recent WAV Group Customer Survey showed a 90% approval rating in Customer Service. We received many kind remarks regarding our service, and we thank you. I would like to address some of the suggestions/concerns from this recent survey.

1. A lot of you asked about videos that could be watched to answer questions. Some may not know that we have several videos under the Help tab in the MLS. You can type into the search box what you are looking for. We are also planning a project entitled, "MLS Now University" where all of our videos and tip sheets will be organized by topic and on one easily accessible page.
2. I saw some agents asking for evening and weekend hours for customer service. Our in-house training is available Mon – Fri from 8:30 am to 5:00 pm but did you know that CoreLogic helps us with after-hours and weekend support? This service is called Answerlink and is available Mon-Fri from 5:30 pm - 8:30 pm and weekends from 8:30 am – 3:30 pm. They can be reached at 888-549-5003. Answerlink can help with Matrix related questions. We have a link entitled, "After Hours" at the top right corner of the Matrix homepage with this information.
3. Advanced training for long-time users and 1 on 1 instruction came up in the survey. We have 5 Account Executives (AEs) that do all of our training and customer service. These AEs are each assigned a territory in our service area and are available to visit your office and/or your board office to discuss and help with Matrix topics that you would like to dive deeper into.
4. A few of you would like to know how to get in touch with one of our staff directly. At www.mlsnow.com you will see a tab entitled, "About Us" which, when you hover over, you will see an option to click on to see our staff. Each staff photo has a four-digit extension under it so if you dial 216-485 and the four digit extension, you can get directly to the person you want to talk to.

Dean Klunzinger, Education & Customer Service Manager
dean@mlsnow.com - (216) 485-4114

Wholesaling & MLS Now Rules!

Dean Klunzinger, Education &

Customer Service Manager

Executive Report Continued - Page 2



5. The request for Chat support came up a few times. That is something that has been discussed and should be coming in 2024.

6. Some asked for a brief description of each tool's function on the dashboard so first-time users have a better understanding of its function. There is a brief description of each in the Matrix Links and a longer description in the Member Services Booklet found at mlsnow.com under Membership or by **clicking here!**

7. Many mentioned Homesnap and asked why we got rid of it. Homesnap was purchased by CoStar which also owns Homes.com. They made the decision to discontinue Homesnap and focus on HomesPro by Homes.com.

8. Several asked about Areas going away. Clients are not aware of how an area is defined and it can be seen as red lining so many MLSs across the country are removing this field.

9. Did you know you can have more than one session of Matrix open at a time? Some requested this in the survey. If you right click on the MLS Now logo in the top left corner and click on Open Link in New Window, it will open a new session of Matrix.

10. There were comments regarding One Home's display of square footage not showing the main floor and basement separate. This is a known issue and we have requested that CoreLogic fix this. We are waiting for them to do that.

Dean Klunzinger, Education & Customer Service Manager
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Wholesaling & MLS Now Rules!

Dean Klunzinger, Education &

Customer Service Manager

Executive Report Continued - Page 3



11. Many appraisers are concerned about the accuracy of the data and the lack of data. As an agent, please remember that appraisers are required to follow ANSI standards for measuring (you can find a link to the ANSI standards booklet under Help in Matrix). Including square footage of finished areas of any below-grade or basement area is helpful to them, however, do not include below-grade living area in the GLA calculations. Please do not include basement rooms or basement bathrooms in the above-grade room count. Mentioning updates done to the home with estimated times updates were done is also helpful for our appraisers. Make sure you know the definition of Gross Living Area (GLA). The more complete, consistent, and accurate your data entry is, the more useful it is for the appraisers.

12. Improving MLS Touch was also mentioned. MLS Touch had an update during December that may help with some of your concerns.

13. A statewide MLS was another topic that came up in the survey. We have made great strides with the consolidation of other boards/MLSs into MLS Now and we would welcome any others interested in joining with us.

14. Several asked for more photos to be allowed. Good news there! The Data Dictionary Conversion taking place on December 5th will allow up to 50 photos!

Some of you may have already received a follow-up call from MLS Now regarding some of your concerns and questions. If you do not, please feel free to call us so we can address any issues you feel hinder your use of the MLS.

We hope you have a great start to 2024!

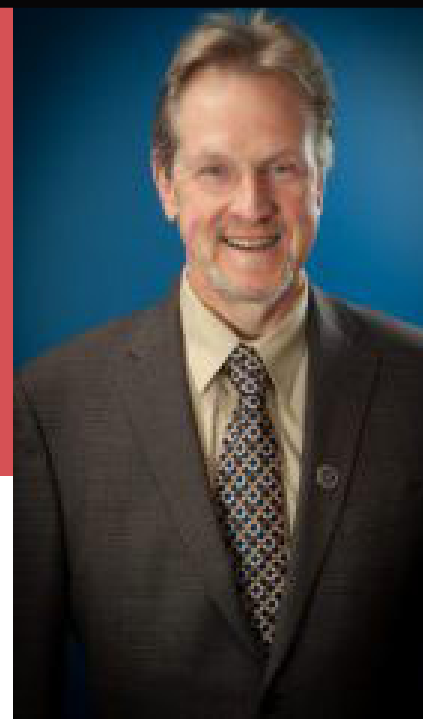
Dean Klunzinger, Education & Customer Service Manager
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Closing the Books on 2023

Year in Review

Former CEO, Carl DeMusz

Page 1



As we review the year 2023 for MLS Now, we find the real estate industry going through many new and difficult changes. Difficult changes are not new to the industry as we faced many of them in the past and will likely see them in the future.

On the positive side, MLS Now is doing well with historically high membership numbers, our shareholder associations are giving us good feedback, and our wholesale association partners are on board with us. We are just about finished with our RESO Data Dictionary migration, which will allow our development team to address concerns raised by members and subscribers with the new look and feel of the Matrix system. We have also successfully launched the restbi.ai (artificial intelligence) product that helps staff process photos for compliance and allowing us to increase the number of photos per listing to 50. It also adds more listing details and photo tagging for the convenience of the listing agents. The work done on the backend of the system will allow for many improvements in system performance and smoother integration in the future.

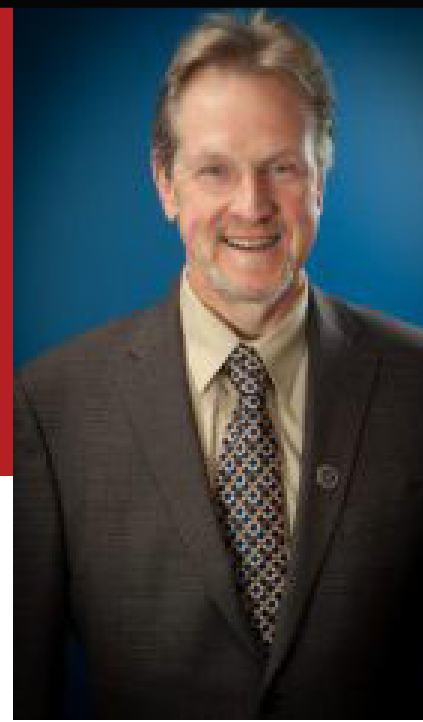
On the difficult side, our industry is currently faced with class action lawsuits charging that some of NAR's MLS policies cost real estate consumers more because of the commission sharing between brokers in the case of, Sitzler/Burnett verses NAR and others. In this case, a court in Missouri passed a verdict against the defendants including NAR, but the case is far from over as NAR is appealing the verdict. There is much evidence in the case that the jury was misinformed, and errors were made. I am sure you have been reading the many commentaries about the case as well as suggestions of what REALTORS® should do to "protect themselves". Some even suggest leaving the REALTOR® association altogether. This seems premature to me.

Closing the Books on 2023

Year in Review

Former CEO, Carl DeMusz

Page 2



Like everyone else, REALTOR® Associations, agents, brokers, consumers, and MLSs tend to be focused entirely on current events and we may even believe there has never been a time like this, and it is going to cause a cataclysmic change to our industry, which will require radical moves for our industry. The relationship between MLSs and NAR is not perfect, but there are advantages to it. The REALTOR® associations are best at government affairs, legal action, education, and professional standards. They are not intended to be technology companies, so they tend to not be best suited as such. MLSs are best at managing technological services by working with technology companies. They are also essential for maintaining a neutral, and open marketplace for brokers and agents so they can serve their clients. MLSs administer a none-biased exchange or clearing house for cooperation to the benefit of consumers. The thing that makes the home buying process in North America the envy of the world is the MLS and REALTOR® associations working collaboratively for consumers. The evidence for this is in the availability of affordable, smooth and timely transactions in North America, verses elsewhere.

As a reminder of our short attention span, this is a good time to review the history of real estate in the Cleveland region. Below is an exert from the first 100 years history of the Cleveland real estate industry entitled "Tracing the Roots of Yes-MLS" composed by the late Thomas LaRoche with contributions by John Kurlich, COO, and myself as, at the time of writing, CEO of MLS Now.

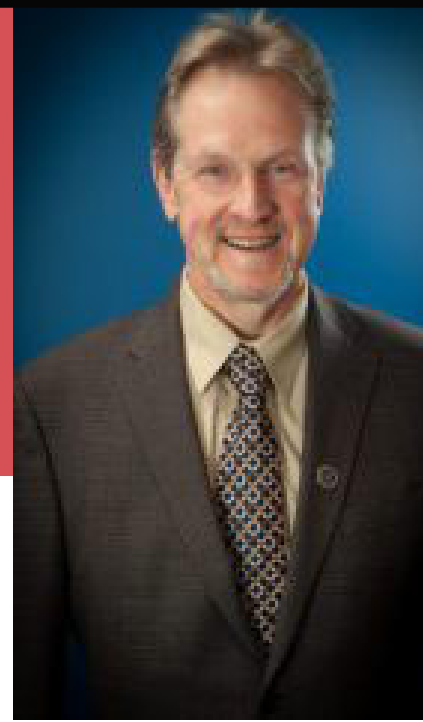
Click the link to the full document here for your reading pleasure.

Closing the Books on 2023

Year in Review

Former CEO, Carl DeMusz

Page 3



“The decade of the ‘70s ushered in an era of nationwide attacks on the real estate industry at all levels from community and consumer groups to the federal government that threatened to destroy multiple listing services. Assaults were launched purportedly to improve competition in the industry and better benefit the public. Anti-trust suits charged Realtors and Boards with conspiring to fix commission rates. Other actions tried to force boards to provide MLS services to non-member brokers and legislative proposals sought to open the multiples to public use.

The Cleveland Board was not immune and headed the list. In July 1970, an anti-trust suit was filed by the Justice Department charging that the Board conspired to fix commission rates in violation of the Sherman Act resulting in injury to the public, that the use of exclusive listing agreement discouraged sales by non-members and that Realtors should not be allowed to agree on commission splits when they co-broke, all of which, the suit contended, stifled competition and was bad for the public.”

As a reminder, we survived these disasters and even thrived when the REALTORS® and MLSs regrouped and worked together.

As this is my last “Year in Review” article as President & CEO of MLS Now, from which I will retire on December 31, 2023, I want to thank you for 23 wonderful years and for the cherished friendships I have made here. May God richly bless you in 2024!

Respectfully submitted,
Carl R DeMusz

MLS Now -
Market Stats Flyer:
Year To Date - Jan-Nov 2023



MLS NOW MARKET
STATS HIGHLIGHTS
YEAR TO DATE JAN-NOV
2023

Sales Price

Median Sales Price
has increased by
3.2% from 2022 to
2023.

New Listings

New Listings have
decreased across all
residential property
types by 12.3% from
2022 to 2023.

Closed Sales

Closed Sales have
decreased across all
residential property
types by 13.9% from
2022 to 2023.

Days on Market

Historical Days on
Market has been
increasing across all
property types by
13.9% from 2022 to
2023.

Affordability Index

The Affordability Index
has decreased 8.4%
from 2022 to 2023.

MLS Now - Transparency Breakdown: Quarter 4: Sept-Nov 2023



MLS NOW Q4 FINES TRANSPARENCY BREAKDOWN



PRIMARY PHOTO

During Q4, 8 fines were given out due to Not Uploading a Primary Photo resulting in a total of \$800 in fines.



LATE ENTRY

During Q4, 9 fines were given out due to a late status change resulting in a total of \$900 in fines.

CONTACT MLS NOW



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Rd, Independence
OH, 44131



www.mlsnow.com



AUDITS

During Q4, there was only 1 fine that was given out due to random audits resulting in a total of \$100 in fines.



TOMK LISTING

During Q4, there was only 1 fine that was given out due to a Temporary Off the Market Listing resulting in a total of \$500 in fines.



FAILURE TO CORRECT INFORMATION

During Q4, 5 fines were given out due to Incorrect Information resulting in a total of \$125 in fines.



FAILURE TO SUBMIT PAPERWORK

During Q4, 10 fines were issued due to not submitting proper paperwork resulting in a total of \$1,000 in fines.



LATE STATUS CHANGE

During Q4, 25 fines were issued due to a late status change resulting in a total of \$2,500 in fines.

We champion a cooperative and collaborative real estate experience by focusing on Data and Solutions with Expertise.

Quarter 1: January-March 2024

MLS Now Team Spotlight!

Featuring Jay LaBoe &

Judy Bisson



Jay LaBoe has joined MLS Now as Quality Assurance Coordinator. His most recent experience was as a licensed Realtor for the last 5 years and prior, over 8 years of experience working in PBM (Pharmacy Benefit Management) business side of Healthcare with CVS/Caremark.

Jay, along with his wife and four children reside in Geauga County along with their cat, Tube Socks, and dog, Beaux. Jay and family are huge supporters of Cleveland sports and enjoy hosting Sunday football tailgates! When asked about the reason to go from a Realtor role to MLS Now, Jay states, "for the last 5 years I've adopted a great love and respect for all whom I've partnered with across the table within our industry, and I look forward to expanding my interest and knowledge of real estate with MLS Now and being a part of the future of our industry".

Judy Bisson started off in Real Estate 28 years ago working as an Agent Personal Assistant and quickly moved to Office Coordinator and Administrative Assistant to the Broker. She valued her time working at Lentz Realty and is excited about starting her position as Quality Assurance Coordinator at MLS Now.

Judy recently moved with her husband and daughter to the Walton Hills area. She is also a Class Manager for Jazzercise in Independence. She enjoys walking in the Metroparks. She and her husband enjoy cooking, baking, and day trips with their daughter.



Quarter 1: January-March 2024

MLS Now

Miscellaneous Updates!



Notice to Membership From the MLS Now Billing Department:

Upcoming Billing Notice for MLS Now Members -
Coming first week of February -
Due for March 1st - August 31st Billing Period

Notice to MLS Now Members From NAR:

Under the long-established policy of this association, the (state) association of Realtors®, and the National Association of Realtors®:

1. The broker's compensation for services rendered in respect to any listing is solely a matter of negotiation between the broker and his or her client, and is not fixed, controlled, recommended, or maintained by any persons not a party to the listing agreement.
2. The compensation paid by a listing broker to a cooperating broker in respect to any listing is established by the listing broker and is not fixed, controlled, recommended, or maintained by any persons other than the listing broker. (Amended 4/92)

MLS Now -
Education Department
Training Schedule -
January - March 2024



INDEPENDENCE - NORTH OFFICE
5605 Valley Belt Rd
Independence, OH 44131

Intro to MLS			
Thu	01/04	1:30 - 4:00	
Mon	01/15	9:00 - 11:30	
Thu	02/01	1:30 - 4:00	
Wed	02/14	9:00 - 11:30	
Thu	02/29	9:00 - 11:30	
Wed	03/13	9:00 - 11:30	
Thu	03/28	1:30 - 4:00	
Matrix Listing Input			
Fri	01/05	9:00 - 11:00	
Mon	01/15	1:30 - 3:30	
Fri	02/02	9:00 - 11:00	
Wed	02/14	1:30 - 3:30	
Mon	02/26	1:30 - 3:30	
Wed	03/13	1:30 - 3:30	
Thu	03/28	9:00 - 11:00	
CMA			
Wed	01/10	9:00 - 11:00	CEU-2
Thu	02/15	1:30 - 3:30	CEU-2
Thu	03/14	9:00 - 11:00	CEU-2
Buyer Basics			
Thu	01/11	1:30 - 3:30	CEU-2
Wed	02/21	9:00 - 11:00	CEU-2
Wed	03/20	1:30 - 3:30	CEU-2

ONLINE WEBINARS			
Intro to MLS - Webinar			
Wed	01/10	2:00 - 4:00	
Wed	01/24	10:00 - 12:00	
Mon	02/05	2:00 - 4:00	
Mon	02/19	2:00 - 4:00	
Mon	03/04	2:00 - 4:00	
Wed	03/20	10:00 - 12:00	
Listing Input - Webinar			
Thu	01/11	10:00 - 11:30	
Wed	01/24	2:00 - 3:30	
Thu	02/08	2:00 - 3:30	
Mon	02/19	10:00 - 11:30	
Fri	03/08	10:00 - 11:30	
Tue	03/19	2:00 - 3:30	
Buyer Basics - Webinar			
Thu	03/07	2:00 - 3:00	CEU-1
Realist Using Tax Data - Webinar			
Wed	01/31	10:00 - 11:00	CEU-1
My Matrix and More - Webinar			
Wed	02/21	2:00 - 3:00	CEU-1

Realist: Using Tax Data			
Wed	01/17	9:00 - 11:00	CEU-2
Thu	02/22	1:30 - 3:30	CEU-2
Wed	03/27	9:00 - 11:00	CEU-2
My Matrix and More			
Wed	01/03	1:30 - 3:30	CEU-2
Thu	02/08	9:00 - 11:00	CEU-2
Wed	03/06	1:30 - 3:30	CEU-2
Rules and Regulations			
Thu	01/04	9:00 - 11:00	
Thu	02/01	9:00 - 11:00	
Thu	03/07	9:00 - 11:00	

N. CANTON - SOUTH LOCATION 7110 Whipple Ave NW North Canton, OH 44720			
Buyer Basics			
Thu	02/22	1:30 - 3:30	CEU-2
My Matrix and More			
Thu	01/18	1:30 - 3:30	CEU-2
Thu	03/21	1:30 - 3:30	CEU-2
Rules and Regulations			
Thu	01/18	9:00 - 11:00	
Thu	02/22	9:00 - 11:00	
Thu	03/21	9:00 - 11:00	

MLS WEBINAR - Map Search		
Tue	01/09	2:00 - 3:00
Wed	03/27	2:00 - 3:00
MLS WEBINAR - MLS Now Trivia		
Thu	01/18	2:00 - 3:00
MLS WEBINAR - MLS Touch		
Fri	03/22	10:00 - 11:00
MLS WEBINAR - MLS/Matrix Updates		
Wed	02/07	2:00 - 3:00
Wed	02/28	10:00 - 11:00
Thu	03/14	2:00 - 3:00
MLS WEBINAR - Statistics		
Wed	01/17	2:00 - 3:00
Fri	02/16	10:00 - 11:00
Tue	03/12	11:00 - 12:00

Classes are free for MLS Now members. If a class is offered for Ohio CEU, you will receive a certificate if you arrive on time, show a photo ID and remain in class until end.

Webinars are free for MLS Now members. If a webinar is offered for Ohio CEU, you will be emailed a certificate if you check-in on time, follow all prompts and remain in webinar until end.

MLS Now Vendor Feature Article: Tips and Tech to Transform Your Business



TIPS AND TECHNOLOGY TO
TRANSFORM YOUR BUSINESS

Daily Education

Daily insights from various industry experts to make your business more efficient and convert more sales.



Live Webinars

From best practices to in-depth product demonstrations, see the latest technologies in action.



Technology Directory

Find the perfect technology solution for your business in one of our 100+ curated categories.



Quarter 1: January-March 2024

MLS Now Vendor Update: MLS Touch



CoreLogic

REAL ESTATE SOLUTIONS



The MLS in the palm of your hand

MLS-Touch is the fastest growing real estate app in the industry, designed exclusively for agents! It's the mobile extension to all your essential data including listings, property insights, client activities, and showing information.

You'll also be able to offer your clients access to the same real-time listing data that you see (straight from your MLS!) by branding and sharing your own mobile app.

Fully integrated with the tools you use most

Packed with time-saving integrations, MLS-Touch keeps you on top of your business even when you're away from your desk.

Seamless integrations with Matrix™ ensure your most important client data is always at your fingertips. Contacts, sent listings, carts, and saved searches flow seamlessly between platforms.

MLS-Touch is also integrated with the Matrix Client Portal and OneHome™, so favorites and discards are tracked in real time through your mobile app as well.

Realist® property insights are also just a tap away including parcel boundaries, tax and ownership/occupancy details, likelihood-to-sell scores, AVM data, flood zone data, and much more.

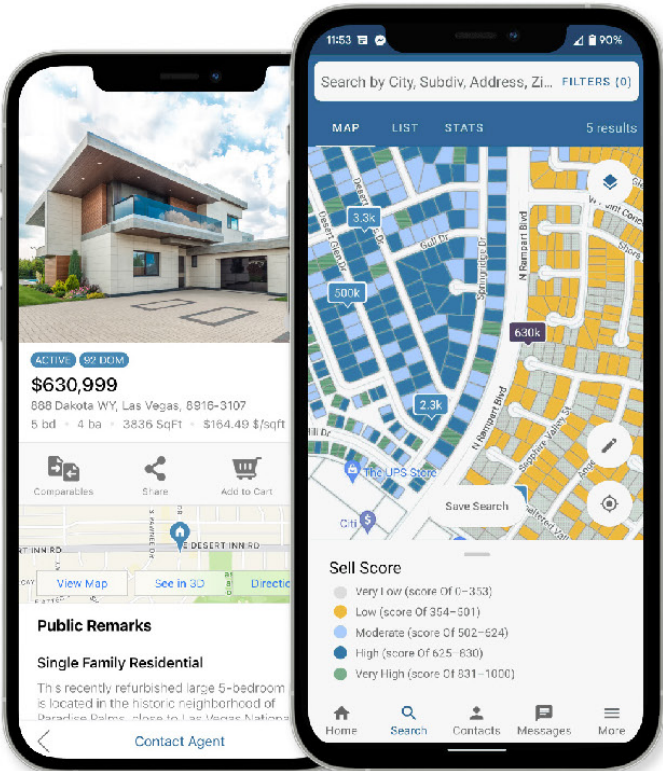
**Subject to Realist and OneHome availability in your area.*

Your brand, always!

You work hard to build your business, and every touch point you have with your clients should reflect your brand. With MLS-Touch, once you set your logo & color scheme it not only brands your personal app, sent listings, and Facebook listing posts, it also extends to your OneHome client portal. Like magic!

“ I couldn't ask for a better platform than the MLS-Touch app – it's a game changer. It's very user friendly and I can easily access all my listing data and client details when on the road. It makes a big difference in my day-to-day business. ”

– Heather Reichstetter,
Clocktower Realty Group



corelogic.com/AgentTools

Quarter 1: January-March 2024

MLS Now

Vendor Update:

MLS Touch



Powerful Search Tools

With one easy-to-use Smart Search bar you can search listings by address, neighborhood, school district, transit, and more.

InstaView

Point your phone toward a nearby property and get the full listing details instantly.

Hotsheet

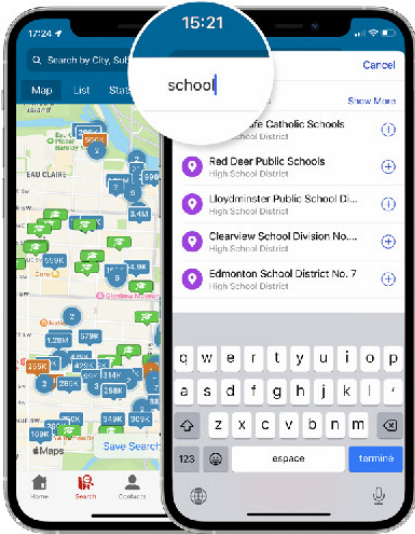
Keep an eye on the market with instant access to all new listings, price reductions, and sold properties in the areas of your choice and complete listing and property history.

Market Stats

Manage seller expectations and strengthen your buyer's negotiating position with instant market stats.

Full Listing Details

Access all MLS info including private remarks, showing instructions, commissions, and complete listing and property history.



Instant Comparables

Find active and recently sold comparables in just seconds. Share them with your clients.

Contact Management

All your client data is tracked in one place in MLS-Touch. Contacts automatically synchronize with Matrix, and suggested listings and client favorites are easily accessed in the contact record.

Brand & Share™

Use Brand & Share to create your own branded app and give your clients access to all listings in your market. Easily share suggested listings, and track clients' favorites in MLS-Touch.



Facebook® Posts

MLS-Touch automatically posts your new listings, price reductions, open houses, and sold listings to your Facebook business pages.

Membership Directory

Search and connect with your colleagues via SMS text, email, or phone, and see all their listings.

“MLS-Touch is my favorite real estate app. It is so intuitive, quick, and easy-to-use. I use it as much as the actual MLS. It keeps all the data I need - listing data, tax data, agent contact info - right at my fingertips. I love sharing the app with my clients so they can benefit from it as well!”

– Bill Barker, William Real Estate



Innovative, connected, and mobile – that’s CoreLogic.
Watch our video tutorials and get user guides at corelogic.com/AgentTools

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CoreLogic

MLS Now

Vendor Update:

ShowingTime



ShowingTime+

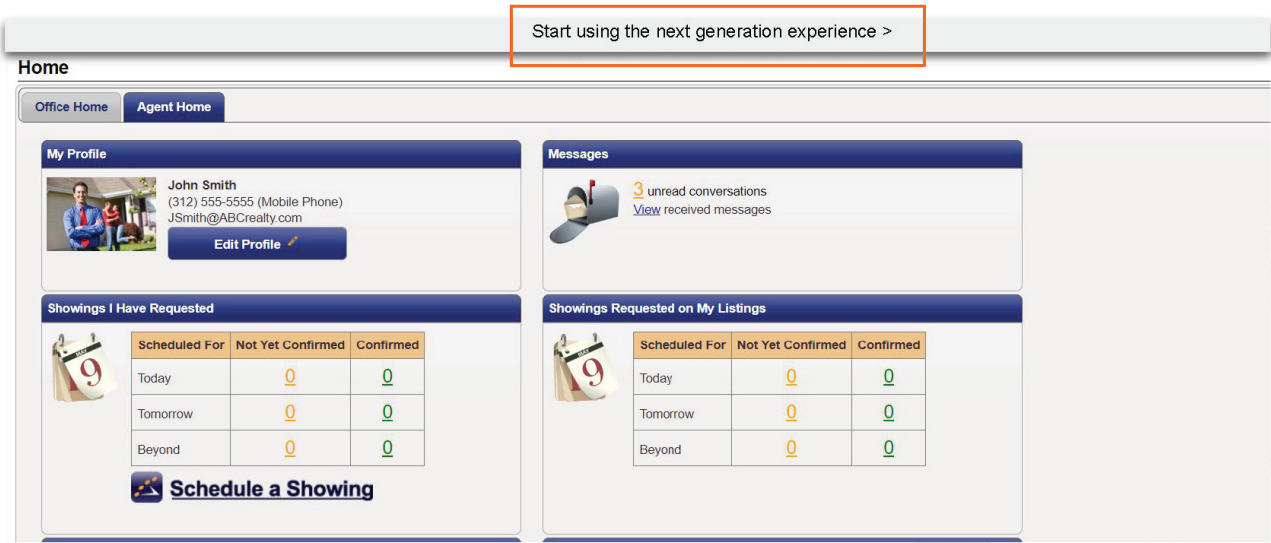
The Next Generation of ShowingTime

Quick Start Guide

ShowingTime’s next generation experience is a fundamental redesign of our showing management platform that retains the original functionality so many real estate professionals rely on day to day. The re-engineered, modern interface is intuitive, flexible and adaptable to market conditions, all while providing a familiar experience.

To access the next generation of ShowingTime, please use the following steps:

- + Log into ShowingTime:
 - If you already have a ShowingTime account, visit ShowingTime.com/login/ and log in using your credentials.
 - If you don’t have a login, select **Create a profile now** and follow the prompts.
 - You can also access ShowingTime from your MLS platform.
- + Click on the banner at the top of the screen.
- + You will be redirected to a new page to update your login information and confirm your preferences.



Please note, you can toggle back to the version you are using now by clicking the banner at the top of the next generation experience.

MLS Now

Vendor Update:

ShowingTime



ShowingTime+

Signing into the next generation experience and setting up your account

Click on the banner in ShowingTime that says, **Start using the next generation experience**, and follow the instructions below. If this is your first time logging into the next generation experience, you will be asked to confirm and update your information and preferences.

1

Review or create your username and update your password for added account security.

2

Confirm or add your contact information, review your MLS and office details and make changes as needed.

3

Customize your appointment preferences and default settings on your listings.

4

Update your notification preferences.

5

Continue on to the next generation experience!

MLS Now

Vendor Update:

ShowingTime




ShowingTime+

Signing into the next generation experience

If you are not authenticating into ShowingTime through your MLS, you may see the login screen below.

1



Sign In

Username

Password

Sign In


[Need help signing in?](#)

[Privacy Policy](#)[Terms of Service](#)

If you already have a ShowingTime username and password, enter them here.

If you do not have login credentials, tap **Need help signing in?** and follow steps 2–4.

2



Sign In Help

Enter your username or email address to receive a verification code to verify your account.

Username or Email Address

Next


BackUse MLS credentials

[Privacy Policy](#)[Terms of Service](#)

If you tapped **Need help signing in?**, enter a username or email address.

Another option is to select **Use MLS credentials**.

3



Verify Your Agent Information

Before continuing, we need to validate some additional information.

MLS, board or association

Your agent ID


Next

Back

[Privacy Policy](#)[Terms of Service](#)

If you clicked **Use MLS credentials**, select your MLS, board or association and enter your agent ID.

4



Account Verification

Enter the verification code sent to the email address on file for 98554

Verification Code

Verify

BackResend Code

[Privacy Policy](#)[Terms of Service](#)

For both options, you will be emailed a code to get into the account.*

Then, follow the instructions on page 2 of this guide.

**You will only be required to get a code if this is the first time you are logging into the next generation experience and you don't already have a ShowingTime username and password.*

MLS Now -
New Member Welcome
Page 1



Satnam Brar	Amanda Herman	Sasha Alleman	Gabriel Pierce
Nicole Cole	Fabricio Laboriel	Miriam Beachy	Nicholas Smith
Catherine Green	Isabelle Rios	Jim Bellar	Jessica Sparrow
Tasha Hadzima	Logan Rodgers	Brad Tomolonis	Taylor Wildes
Ave Hopson-Walker	Shannon Sechan-White	Marcus Moga	Ryan Wilson
Chinada Terry	Joseph Vassel	Elizabeth Vangorder	Shatoryon Daniels
Brandon Thompson	Tyler Amos	William Brundidge	Tara Jackson
Robert Bartos	Madeline DeWitt	Lauren McDavitt	Kyle Shorts
Joseph DeWees	Tai Gardner	Richard Abou-Jaoude	Janet Smrdel
Mason Ferrer	Michele Hines	Melissa Bowers	Kylie Walker
Melanie Haystrick	Antonio Scaffidi	Noah Garrett	Alexis Wilson
William Landow	Ron Zollner	Marissa Gebhardt	Tylor Chichick
Lillian Thompson	Vincent Gigliotti	Ricky Laine	Ali Rajab
Tabitha Alleshouse	Christopher Jaroscak	Pamela Magistro	Autumn Scheall
Lorie Bilak	Dominic Marchionda	Jeffrey Ryan	Tiffani Stinespring
Jacob Cramer	Emilie Daigle	Sheri Sovizral	Sara Gilliam
Karla Kettler	Kevin Thompson	Bryce Whyde	Ryann Johnson
Cameron Springer	Tina Delgawy	Alaina Beauloye	Melissa Manning
Joas Troyer	Seth Denlinger	Jacqueline Gliha	Amy Pangio
Tanya Elasmarr	Dimitrios Gountis	Douglas Kaczorowski	Cynthia Richard
Rebecca Karns	Elefterios Mavrakis	Melanie Leoni	Robert Rogers
Kendra Langerman	Danielle Overton	Autumn Zerbe	Noah Schonover
Carrie Long	Stephanie Phillips	Jenna Debolt	Kayley Szantay
Sherry Orlando	Amanda White	Olivia Harvey	Deosha Torbert
Stephen Butler	Marilyn Boosinger	Dominic Humble	Nicholas Wassel
Squire Chapman	Theresa Colella	Lanier Karpeh	Brett Beers
Jordan Crosby	Allison Henn	Michael Leary	Jenna Brady
Michael Hart	Samuel Hughes	Warren Phillips	Rhiannon Lupton
Luke Kollar	Thomas Lawrence	Mark Wine	Blake Musick
MaKenna Gonzales	Norman Slemenda	Morgan Bond	Linda Wilson
Alexis Jones	Dylan Snider	Traci Franklin	Felicia Woodberry
Trevor Mackey	Tomika Tate	Mandy Gaskins	Mackenzie Brown
Gabriella Marino	Shannon Vojticek	Phebie Thompson	Ashlie Dutton
Mackenley Geitgey	Carson Watts	Abbe Hctor	Inmer Lopez Tobar
Allona Henderson	Adom Windham	Angelo Jones	Paula Mason
Alyssa Rice	Barris Coleman	Kimberley Johnson	David Maynard

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Dolphin Mitchell	Alexandria Derkacs	Jill Cobb	Kaden Chamberlain
Cassandra Steitz	Denise Earl	Elizabeth Dressler	Noel El-Qawlaq
Shuronda Treece	Benjamin Garrett	Michael Falasca	Matthew Lyons
Christian Clark	Joseph Kent	Jason Jadloski	Kristen Mathies
Nicole Janik	Shauna Koehl	Gregory McClellan	Min Zhang
Mykaela Miller	Asia Massey	Noah Osler	Shaan Howard
Jessica South	Sally Burger	Tina Hardesty	Ryan Lephart
Erin Steidel	Brian Kresevic	Kim Martorana	Brandon Pankuch
Kyler Jump	Anthony Mazzola	Kiersten Osborne	John Parmi
Luke Schuster	Sharita Roberts	Alexia Satterwhite	Brigitte Ruszkowski
Isaac Schuster	Michael Ryan	Charea Brown	Steven Wilke
Eric Shafran	Savannah Waffler	Thomas Farwick	Lisa Bell
Loraine Borway	Shamica Green	Meriam Sadji	Jacob Craig
James Carter	Delphina Lee	Johanna Tefend	Breanna Johnson
Mercedes Cutwright	Essence Melton	Robert Weaver	Timothy Marcinko
Brandon Miller	Ryan Miller	Dana Motts	Seth Blankenship
Mandy Moos	Shawnee Schuller	Brittany Balmat	Maureen Manderfield
Erika Adornetto	Sara Scott	Morgan Coleman	Mark Tripodi
Ronald Bates	Kerri Blair	Keith Gracco	Roderick Davis
Alyssa Donahue	Cassie Dee	Erika Mitschke	Ashley Edwards
Mazie Tietze	Calvinia Fields	Dena Pfenninger	Matthew Horner
Macy Borota	Amalea Harding	Jennifer Bentley	Charles Iyahan
William Cash	Sara Milko	Aloneet Durden	Randa Muntaser
Nicole Emory	Ceirra Parsons	Kristin Parker	Claire Nicholson
Ryan Grandon	Samantha Russell	Rebecca Verian	Kristin Piper
Quentin Woodall	Lisa Simon	Seirra Killkeny	Ashmeet Singh
Sakellarios Zagorianos	Todd Solak	Peter Leckonby	Jason Beckett
Maureen Drinkard	Margaret Cessna	Davis Schurman	Justin Follmer
Meghan Leek	Jake Distler	Beth Sluka	Reynard Carrie
Brady Miller	Jason Keller	Vanessa Schlauch	Eric Dauti
Brant Besancon	Michael Payden	Komteasha Davis	Jonathan Italiano
DeVera Carter-Woods	Augusto Ramirez	Ashley Frasure	Stacey Seidler
Gisel Palacios	Jackson Sonnhalter	Adam Roman	Erin Bailey
Shiva Poudel	Robert Sorrell	Renee Roth	Benjamin Hastings
Charles Allen-Hull	Michael Tyson	Anthony Asaad	Charanpreet Labana
Brittany Nicholson	Kali Ariyasingam	Annette Buchanan-Phillips	Jazzlynn Ray
			Edward Seidler